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BUSINESS BACKGROUND REPORT

JNJ Express

Memphis, TN



Poor Standing

Confidence: 78% · Data coverage: Comprehensive

Report ID: a03103db-0bf9-41a0-aad0-a150b5229186

Data Sources (10/10 successfully checked)

- Google Reviews — data found
- Web & Social Presence — data found
- Reddit Mentions — no issues found
- Google News — data found
- CFPB Consumer Complaints — no issues found
- State License Check — no issues found
- Federal Court Filings — data found
- OSHA Workplace Inspections — no issues found
- Wage & Hour Violations — no issues found
- EPA Environmental Compliance — data found

Coverage: **Comprehensive** — 5 returned findings, 5 checked with no issues.

Report generated March 12, 2026

Executive Summary

JNJ Express is a family-owned trucking and logistics company headquartered in Memphis, TN, specializing in just-in-time freight services and hazmat transportation.

JNJ Express has a mixed public record with significant concerns. While the company claims to be established since 1992 and has announced major expansions, the Google review rating of 3.3/5 stars reflects consistent customer dissatisfaction, with recent reviews citing aggressive driver behavior and safety concerns. Additionally, 18 federal court filings have been identified, including recent cases from 2024-2025 involving personal injury claims and a bankruptcy court filing, raising questions about operational and legal stability.

Strengths

- No CFPB consumer complaints found in federal database
- EPA facility compliance record shows no violations identified
- Website and social media presence (Facebook, Instagram) indicate active business operations
- News coverage from 2019 indicates significant business expansion and job creation announcements

Things to Know

- No state license records found - licensing requirements for trucking vary by state and jurisdiction; federal DOT licensing may apply instead
- No OSHA inspection records found - trucking companies are subject to DOT safety regulations rather than OSHA
- No WHD wage violation records found
- Website claims 'family-owned since 1992' and 'hazmat certified' - self-reported, not independently verified
- Domain registered in 2004, consistent with claimed 1992 founding (domain registration predates current web presence)
- Business address is a commercial location with 24-hour posted hours

Concerns

- Below-average Google rating (3.3/5 stars with 113 reviews) - recent reviews consistently cite aggressive driver behavior, safety violations, and poor driver management
- Recent 1-star reviews (within last few months) describe dangerous driving incidents: aggressive horn use, running vehicles off the road, speeding, cutting off other vehicles, and illegal parking
- 18 federal court filings identified, including 3 recent cases from 2024-2025: Ramey v. JNJ Express (Jan 2025), Pinto v. JNJ Express (Oct 2024), and Yellow Corporation v. JNJ Express in bankruptcy court (July 2025)
- Multiple personal injury lawsuits filed 2017-2019 (Page, Pohlenz, Asamoah, Frankel, Jason cases) - pattern suggests ongoing liability issues
- Google News article from Nov 2019 titled 'Parents of girl killed in truck crash sue driver, motor carrier' - indicates fatal accident litigation involving the company
- Recent reviews cite low driver pay (\$0.55/mile, ~\$1,000/week) which

may correlate with driver quality and safety concerns

- Bankruptcy court filing (Yellow Corporation v. JNJ Express, July 2025) raises questions about current financial stability

Next Steps

Before engaging with JNJ Express, you may want to verify current insurance coverage, request safety records and driver qualifications, and review the status of pending federal court cases. The pattern of safety-related complaints and recent litigation warrants independent verification of the company's current operational practices and financial standing.

AI analysis by Vett.us · Confidence: 78%

Confidence is supported by clear negative signals: below-average Google rating with consistent recent complaints about driver safety, 18 federal court filings with recent activity (2024-2025), and corroborating news coverage of a fatal accident. The pattern is consistent across multiple independent sources. Confidence is not higher because the bankruptcy court filing status and outcomes of recent lawsuits are not fully detailed, and we lack state-level regulatory records that might provide additional context.

Fraud Risk Assessment

FRAUD RISK: MEDIUM



Low



Medium



High



Critical

While JNJ Express has verifiable web presence, news coverage, and a long claimed history, the recent bankruptcy filing combined with a pattern of personal injury litigation and consistent safety complaints raises questions about operational integrity. The company is not showing signs of a shell operation (it has real employees, real operations, real lawsuits), but the pattern of safety incidents and financial stress suggests the business may not be operating as safely or reliably as its website claims. This is not fraud in the classic sense but rather operational risk and potential misrepresentation of safety standards.

Indicators Assessed:

- Recent bankruptcy court filing (July 2025) raises questions about financial stability
- Cluster of personal injury lawsuits (2017-2019) followed by recent litigation (2024-2025) suggests ongoing operational issues
- Significant gap between website claims ('highest quality,' 'family-owned since 1992') and customer reviews describing dangerous driver behavior
- Low driver compensation (\$0.55/mile) may indicate cost-cutting that correlates with safety and quality issues

Fraud risk assessment is based on established detection frameworks (ACFE, Moody's shell company indicators) applied to publicly available data. This assessment reflects patterns in the public record and is Vett.us's opinion — it is not a determination of actual fraud.

Physical Presence

Address	3935 Old Getwell Rd, Memphis, TN 38118, USA
Phone	(888) 383-7157
Website	http://www.jnjexpress.com/
Status	Operational
Hours	Open 24/7

Web & Social Presence

Website: <http://www.jnjexpress.com/>

Established: 1992 (34 years) **Domain registered:** 2004-02-26

Website Trust Claims (self-reported, not verified)

certified

family-owned

since 1992

founded in 1992

Social Profiles

Facebook

Instagram

Google Reviews (5 most recent reviews)

Customer reviews from Google Maps - the most widely used review platform for local businesses. Showing a sample of recent reviews; visit Google Maps for the full review history.

JNJ Express Inc

3.3/5 across 113 reviews

What the reviews show

Rating of 3.3/5 stars across 113 reviews indicates below-average customer satisfaction. Recent reviews (within months) consistently describe aggressive driver behavior, safety violations (speeding, cutting off vehicles, running people off the road), and poor parking practices. The pattern suggests systemic driver management or training issues rather than isolated incidents.

Review 1/5: **Sirs, You may have had good founders and desire to help the community...**

2024-10-22 · Review

Sirs,

You may have had good founders and desire to help the community but you have hired salvage aggressive anger drivers having violent behaviors, and blowing its truck (16166) horn as crazy wanting everyone one out of its way. That is the case of your driver going today October 22, 2024, on Highway 10, Houston at around 7:50 am. If you wanted your company be more in business, it is the wrong publicity your driver is doing. We are not listing anymore your company for any present or future service.

Review 1/5: It's a shame you have your running 2,700 at only fifty five cents...

2025-12-10 · Review

It's a shame you have your running 2,700 at only fifty five cents.. Barely bringing home a thousand dollars being out all week and home one day. I beg of you to do better for your drivers. All drivers should be at least making ninety cents continuously, especially for all those miles and doing well for your company, and yet you treat them like dirt is heartbreaking. Truck drivers are the backbone of america, and yet you're paying them poorly.

Review 1/5: Driver in truck number 16214 passing through Arlington Texas was very...

2021-12-03 · Review

Driver in truck number 16214 passing through Arlington Texas was very aggressive on 12/2 at approximately 8:49 pm . Driver ran me, my 11 year daughter, sister and 8month old niece off the road purposely. Once we were able to get back on the freeway. Driver continued to drive aggressively while gaining access to the middle lane refusing to let us pass on the left or right side. To play with the lives of others and especially children is horrifying to know that there are CDL Drivers like so. I contacted their main office to speak with their compliance department several times today and no effo...

Review 1/5: Truck 54869 in New Port Richey Florida speeding and cutting people...

2026-02-17 · Review

Truck 54869 in New Port Richey Florida speeding and cutting people off in a semi? What the hell do you train you people to do on the roads?

Review 1/5: JNJ Express illegally park wherever they want without any regard of...

2022-05-19 · Review

JNJ Express illegally park wherever they want without any regard of other people's property or access routes. According to its drivers, they just follow instructions from the owner who is not willing or can't afford to pay private parking...

✓ **Reddit Mentions** no reddit discussions found

Google News (9 findings)

Recent news articles mentioning this business from Google News.

What the news coverage shows

9 news articles found, mostly from 2019 announcing expansion plans and job creation (610 new jobs, \$65K average salary). However, one Nov 2019 article titled 'Parents of girl killed in truck crash sue driver, motor carrier' indicates fatal accident litigation. Recent articles (2026) mention fleet technology adoption. Overall tone is mixed: positive business expansion news offset by serious safety incident coverage.

News: JNJ Express Selects MobileMax - Heavy Duty Trucking

2026-03-04 · News Mention

JNJ Express Selects MobileMax - Heavy Duty Trucking
[via Heavy Duty Trucking](#)

News: Memphis trucking company announces Memphis expansion, 600 new jobs - FOX13 Memphis

2019-11-23 · News Mention · +1 similar article

Memphis trucking company announces Memphis expansion, 600 new jobs - FOX13 Memphis
via [FOX13 Memphis](#)

News: Parents of girl killed in truck crash sue driver, motor carrier - FreightWaves

2019-11-22 · News Mention

Parents of girl killed in truck crash sue driver, motor carrier - FreightWaves
via [FreightWaves](#)

News: Bendix Systems Help JNJ Express Trucks Run Safer - The BRAKE Report

2019-08-29 · News Mention

Bendix Systems Help JNJ Express Trucks Run Safer - The BRAKE Report
via [The BRAKE Report](#)

News: Cheap prices will be the latest casualty of America's trucker shortage - The Denver Post

2019-03-03 · News Mention

Cheap prices will be the latest casualty of America's trucker shortage - The Denver Post
via [The Denver Post](#)

...and 4 more results not shown

CFPB Consumer Complaints

The Consumer Financial Protection Bureau (CFPB) is a federal agency that collects consumer complaints against businesses. Complaints filed here are formal records - more significant than typical online reviews.

✓ **No Consumer Complaints on File**

The CFPB tracks formal complaints submitted directly by consumers against businesses. A clean record here is a strong positive signal — it means no consumers have filed official federal complaints about this business.

— **State License Check** no state license records found

We searched available state license databases and found no records for this business. Note: licensing requirements vary by state, trade, and jurisdiction — many businesses are licensed at the city or county level rather than state level.

Federal Court Filings (18 findings)

Federal court records from CourtListener/RECAP - includes lawsuits, bankruptcies, liens, and other filings in U.S. federal courts.

What the federal court records show

18 federal court filings identified spanning 2017-2025. Recent cases include Ramey v. JNJ Express (Jan 2025, N.D. Georgia), Pinto v. JNJ Express (Oct 2024, M.D. Florida), and Yellow Corporation v. JNJ Express in bankruptcy court (July 2025). Earlier filings (2017-2019) include multiple personal injury cases (Page, Pohlenz, Asamoah, Frankel, Jason). A Nov 2019 news article references a fatal truck crash lawsuit. The volume and pattern of litigation, particularly personal injury claims, raises concerns about operational safety and liability.

Court filing: Ramey v. JNJ Express Inc.

2025-01-28 · Court Filing

Ramey v. JNJ Express Inc.

Court: District Court, N.D. Georgia

Case No. 1:25-cv-00377

Parties: Ramey, JNJ Express Inc.

<https://www.courtlistener.com/docket/69616439/ramey-v-jnj-express-inc/>

Court filing: Yellow Corporation v. JNJ Express, Inc.

2025-07-31 · Court Filing

Yellow Corporation v. JNJ Express, Inc.

Court: United States Bankruptcy Court, D. Delaware

Case No. 25-51480

Parties: Yellow Corporation, JNJ Express, Inc.

<https://www.courtlistener.com/docket/70976519/yellow-corporation-v-jnj-express-i...>

Court filing: Pinto v. JNJ Express, Inc.

2024-10-09 · Court Filing

Pinto v. JNJ Express, Inc.

Court: District Court, M.D. Florida

Case No. 3:24-cv-01052

Parties: Pinto, JNJ Express, Inc.

<https://www.courtlistener.com/docket/69241384/pinto-v-jnj-express-inc/>

Court filing: United States v. JNJ Express, Inc.

2023-07-06 · Court Filing

United States v. JNJ Express, Inc.

Court: District Court, W.D. Tennessee

Case No. 2:23-cv-02410

Parties: United States, JNJ Express, Inc.

<https://www.courtlistener.com/docket/67563701/united-states-v-jnj-express-inc/>

Court filing: Jason v. JNJ Express, Inc.

2019-12-20 · Court Filing

Jason v. JNJ Express, Inc.

Court: District Court, D. Delaware

Case No. 1:19-cv-02311

Parties: Daniel Jason, Brian Keith Winningham, JNJ Express, Inc., Susan Jason

Counsel: Justin Callaway, Adam F. Wasserman

<https://www.courtlistener.com/docket/16613449/jason-v-jnj-express-inc/>

...and 13 more results not shown

✓ **OSHA Workplace Inspections** no osha inspections found

✓ **Wage & Hour Violations** no wage violations found

EPA Environmental Compliance (2 findings)

EPA Enforcement and Compliance History Online (ECHO). Tracks facility-level compliance with the Clean Air Act, Clean Water Act, and hazardous waste regulations.

What the EPA records show

One EPA-regulated facility record found (JNJ EXPRESS, INC at 3891 Homewood Rd, Memphis, TN). Overall compliance status shows 'No Violation Identified' for Hazardous Waste (RCRA) program.

EPA: 1 facility record(s) found

Epa Summary

1 EPA-regulated facility record(s) found for 'JNJ Express' in TN.

EPA facility - JNJ EXPRESS, INC (No Violation Identified)

Epa Facility

Facility: JNJ EXPRESS, INC

Address: 3891 HOMEWOOD RD, MEMPHIS, TN

Overall Compliance: No Violation Identified

Program Status:

Hazardous Waste (RCRA): No Violation Identified

<https://echo.epa.gov/detailed-facility-report?fid=110020746086>

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